

# \* Holistic Case Management

Ca. of Van Ende, Benton County  
 Alice Worthington, CEO  
 Julie Ellis, Stearns County  
 Lisa Burkhardtmeier, Scott County

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&  
Psychology




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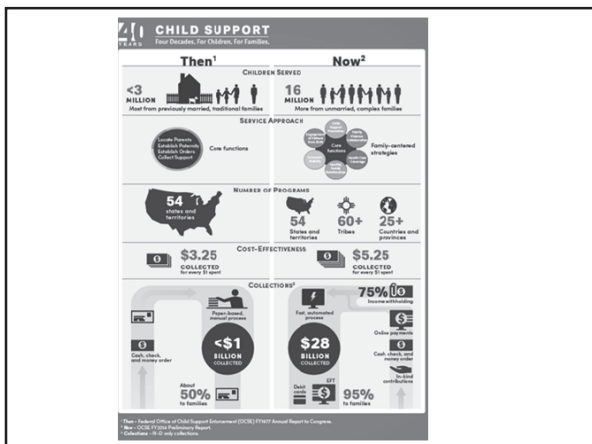
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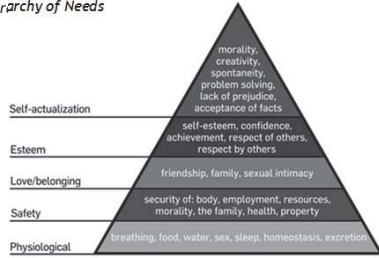
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- Adverse Childhood Experiences (ACE)
- Resiliency
- Trauma brain
- [acetoohigh.com](http://acetoohigh.com)
- Maslow's Hierarchy of Needs



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**\*The beginning of the story of Rupert.....**

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\* Seeing peoples health



**\*Resiliency**

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**\*Old way.....**

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**\*New way!!!!!!!!!!!!!!**

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- \*Veterans Clinics
- \*Behavior Modification Techniques
- \*Motivational Interviewing
- \*Outbound (Cold) Calling
- \*Father Project
- \*Arrears Prevention and Management
- \*Resource Fairs at Correctional Facilities

**\*New Approaches**

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**\*The happy ending  
of Rupert's story**

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**\*Moving Forward  
Cohesively**

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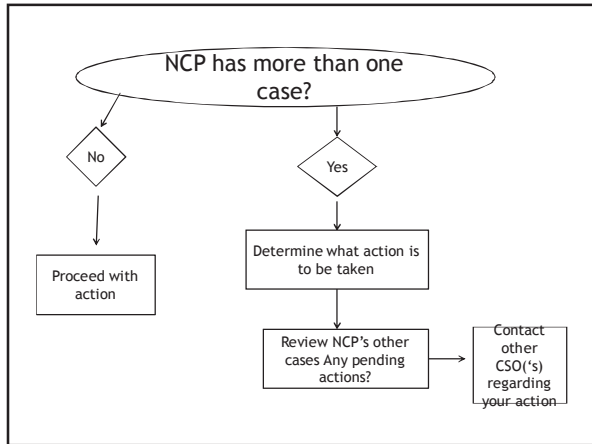
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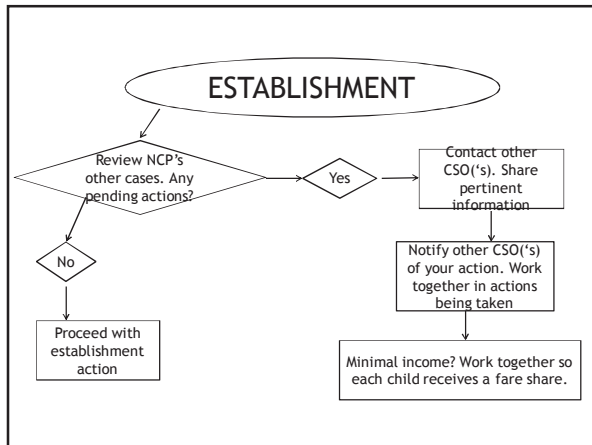
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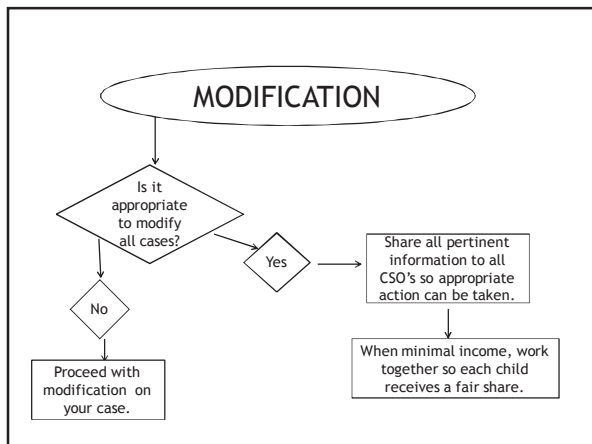
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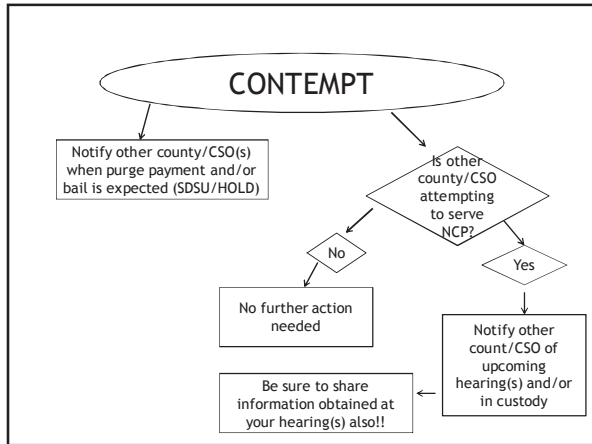
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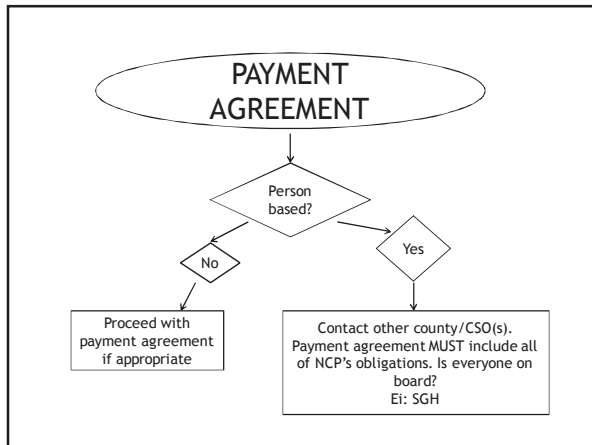
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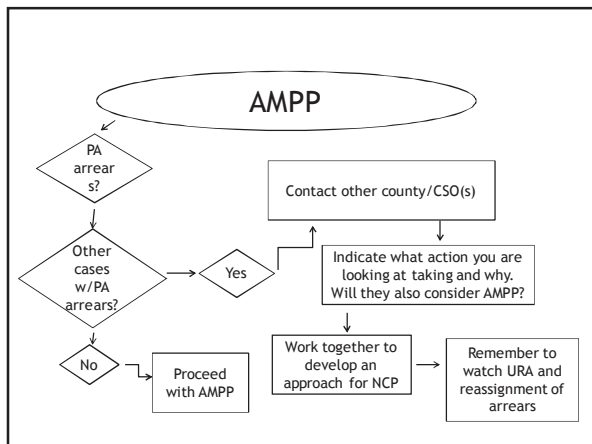
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- ✓ Open door of communication
- ✓ Add CAAD note to ALL of client's cases when information affects ALL cases
- ✓ Share pertinent information
- ✓ Purge and bail monies
- ✓ Action being taken
- ✓ Don't be afraid to refer client to other resources

**\*Communication,  
Communication,  
Communication**

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- ✓ How we proceed is dependent on information known so SHARE
- ✓ Especially important in specialized counties
- ✓ Does this person have the ability?
- ✓ What is truly going on?
- ✓ Poor work history? Why?
- ✓ Don't make judgments or assumptions
- ✓ Focus on and reinforce the POSITIVE

**\*Bottom Line: "Health  
of the Case"**

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