

Strategies for Change

Using Reports to Maximize Results  
Or  
BEYOND REPORTS!

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Kent Von Fischer  
John Stark, Karla Mettling  
Jackie Wise

Report gurus!

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- BEYOND REPORTS!
- Data Warehouse Software, BI Query
- DHS SIR, Reports & Resources
- AdHoc Reports for your County

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Data Warehouse Software  
BI Query

- Models
- Tables
- Results

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DHS-SIR  
Reports & Resources

- Data Warehouse reports
- Infopac report documentation
- CPAT reports
- Reports guide

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Ad Hoc Reports for your County

- Case Management
- Financial
- Establishment
- Enforcement
- Paternity

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**Contact Kent at CSED**

- 651-431-4574
- Thank you!

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**John Stark  
St. Louis County**

See handout

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**Karla Mettling**

Lincoln, Lyon, Murray County

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**Cases without Support Detail  
QQ4105 01**

- Identify cases in need of an order
- Tracking log
- Meet service timeframes
- Set goals/monitor progress

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**Delinquency No/Partial Payment  
QQ580101 QQ580102**

- Enforcement actions
- Verify employment status
- Demand letters
- DL Suspension notices
- Contempt referrals
- Collection goals
- Monitor arrears

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**Medical Insurance Ordered  
No Active Insurance  
QQ440201**

- Identify case in need of medical support enforcement
- Medical support incentives
- Re-verify cases for insurance changes

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**Children Requiring Paternity  
QQ210202**

- Meet data integrity requirements
- Timeliness on order processing

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**What has it meant for LLMHS?**

- Self Assessment results!
- Customer outcomes
- Worker efficiency and satisfaction
- Increased incentives
- Self-directed work

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**Jackie Wise  
Morrison County**

See handout

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